

## **Your Patient Portal:**

Below are the required settings for your computer in order to work inside the Patient Portal.

File

## **Browser Requirements**

Using unsupported browsers or browser versions, or disabling browser features, such as Javascript, cookies, popups and SSL, will reduce site functionality and performance.



## PDF Viewer Requirements

This site requires Adobe Reader to view various PDF reports and documents. Using an outdated version of Adobe Reader may cause a PDF report or document not to be displayed correctly.



If ,when trying to log into the patient portal, your Login ID and password do not stay after pressing "Sign In," go to the Tools menu at the top of your screen and select "Internet Options" to invoke the dialog box.





## Select the Security tab and press "Custom level".



Internet Options  Security Settings - Trusted Sites Zone  Settings  NET Framework  Disable  Frable  Prompt XAML browser applications  Disable  Frable  Prompt XPS documents  Disable  Frable  Prompt  NET Framework-reliant components  Permissions for components with manifests  Priceble  Priceble  Takes effect after you restart Internet Explorer	Scroll through the Security Settings until you get to the Scripting section. You should see a setting called "Scripting of Java applets".
Reset custom settings Reset to: Medium (default)   Reset	Internet Options           B         23           Security Settings - Trusted Sites Zone         X
ок If this is set to Disable, change the settings to Enable. Press "OK" to return to the Internet Options dialog box and next go to the Privacy tab.	Settings



Internet Options	
General Security Privacy Content Connections Programs Advanced	
Settings	
Select a setting for the Internet zone.	When looking at the settings for
Accept All Cookies	your Internet zone, make sure your
<ul> <li>Saves cookies from any website.</li> <li>Cookies that are already on this computer can be read by the websites that created them</li> </ul>	settings are set to accept cookies. Press "OK" at the bottom to save
	your changes and return to your webpage.
	()
Location	
Never allow websites to request your Clear Sites	
Pop-up Blocker	
Turn on Pop-up Blocker Settings	
InPrivate	
Disable toolbars and extensions when InPrivate Browsing starts	
OK Cancel Apply	

You have successfully updated your settings and should be able to sign into the *Patient Portal.* 

r-Connect™			
	CONNECTING YOUR HEA	ALTHCARE COMMUNITY	
ENT portal Aprima P	atient Portal		Powered by aprima
Patient Login Page			Fri Feb 1 2013 15:56:58 EST
	Patient P	Portal Login	]
	Login ID : John Z	zsmith	
	Password :	•	
	⇒ <u>Sig</u> r	<u>1 In</u>	
Browser Requirements Using unsupported browsers or such as Javascript, cookies, po performance.	browser versions, or disabiling browser features, pups and SSL, will reduce site functionality and	PDF Viewer Requirements This site requires Adobe Reader to view various Using an outdated version of Adobe Reader may document not to be displayed correctly.	PDF reports and documents. / cause a PDF report or
Internet Explorer Mozilia	FireFox Apple Safari Google Chrome	Get Get READER	*